

Exhibit 1



201655855 - ABEL, SHANNON vs. BCS INSURANCE COMPANY (Court 234)

Chronological History (non-financial)

[Summary](#) [Appeals](#) [Cost Statements](#) [Transfers](#) [Post Trial Writs](#) [Abstracts](#) [Parties](#)
[Court Costs](#) [Judgments/Events](#) [Settings](#) [Services/Notices](#) [Court Registry](#) [Child Support](#) [Images](#)

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Purchase Order
 (0 documents)

Print List

Image No.	Title	[Reset Sort]	Post Jdgm	Date	Pages	Add Entire Case
72198180	Defendants Original Answer to Plaintiffs Original Petition			10/06/2016	3	Add to Basket
72187807	Citation			10/05/2016	4	Add to Basket
72171162	letter			10/04/2016	1	Add to Basket
72075466	Filing Letter			09/28/2016	1	Add to Basket
72072182	Plaintiff's Amended Original Petition			09/27/2016	7	Add to Basket
72072183	Civil Process Request Form			09/27/2016	1	Add to Basket
72036348	Citation			09/22/2016	4	Add to Basket
71720404	Civil Process Pick-Up Form			08/26/2016	1	Add to Basket
71578522	Plaintiff's Original Petition And Request For Disclosure			08/22/2016	7	Add to Basket
-> 71578524	Case Information Sheet			08/22/2016	2	Add to Basket
-> 71578525	Civil Process Request Form			08/22/2016	1	Add to Basket

[WS6]

CIVIL PROCESS REQUEST FORM

8/22/2016 12:19:30 PM
 Clerk of District Clerk
 Harris County
 Envelope No: 12290569
 BY: MONICA
 Filed: 8/22/2016 12:19:30 PM

FOR EACH PARTY SERVED BY YOU, YOU MUST FURNISH ONE (1) COPY OF THE PLEADING PER PARTY TO BE SERVED
 FOR WRITS FURNISH TWO (2) COPIES OF THE PLEADING PER PARTY TO BE SERVED

CASE NUMBER: _____ CURRENT COURT: _____

TYPE OF INSTRUMENT TO BE SERVED (See Reverse For Types): Plaintiff's Original Petition

FILE DATE OF MOTION: 8/22/16

Month/ Day/ Year

SERVICE TO BE ISSUED ON (Please List Exactly As The Name Appears In The Pleading To Be Served):

1. NAME: BCS Insurance Company

ADDRESS: 350 North St. Paul Street, Dallas, Texas 75201

AGENT, (if applicable): CT Corporation System

TYPE OF SERVICE/PROCESS TO BE ISSUED (see reverse for specific type): Citation

SERVICE BY (check one):

- ☒ ATTORNEY PICK-UP ☐ CONSTABLE
☐ CIVIL PROCESS SERVER - Authorized Person to Pick-up: _____ Phone: _____
☐ MAIL ☐ CERTIFIED MAIL
☐ PUBLICATION:
 Type of Publication: ☐ COURTHOUSE DOOR, or
☐ NEWSPAPER OF YOUR CHOICE: _____
☐ OTHER, explain _____

ATTENTION: Effective June 1, 2010

For all Services Provided by the DISTRICT CLERKS OFFICE requiring our office to MAIL something back to the Requesting Party, we require that the Requesting Party provide a Self-Addressed Stamped Envelope with sufficient postage for mail back. Thanks you,

2. NAME: North American Benefits Company

ADDRESS: 333 Guadalupe Street, Austin, Texas 78701

AGENT, (if applicable): Commissioner of Insurance

TYPE OF SERVICE/PROCESS TO BE ISSUED (see reverse for specific type): Citation

SERVICE BY (check one):

- ☒ ATTORNEY PICK-UP ☐ CONSTABLE
☐ CIVIL PROCESS SERVER - Authorized Person to Pick-up: _____ Phone: _____
☐ MAIL ☐ CERTIFIED MAIL
☐ PUBLICATION:
 Type of Publication: ☐ COURTHOUSE DOOR, or
☐ NEWSPAPER OF YOUR CHOICE: _____
☐ OTHER, explain _____

ATTORNEY (OR ATTORNEY'S AGENT) REQUESTING SERVICE:

NAME: Muhammad S. Aziz TEXAS BAR NO./ID NO. 24043538

MAILING ADDRESS: 800 Commerce, Houston, Texas 77002

PHONE NUMBER: 713-222-7211 FAX NUMBER: 713-225-0827

area code

phone number

area code

fax number

EMAIL ADDRESS: maziz@abrahamwatkins.com

CIVIL CASE INFORMATION SHEET

CAUSE NUMBER (FOR CLERK USE ONLY)

2016-55855 / Court: 234


COURT (FOR CLERK USE ONLY)

8/22/2016 12:19:30 PM
 District Clerk
 Harris County
 Envelope No: 12290569
 By: OVALLE, MONICA
 Filed: 8/22/2016 12:19:30 PM

STYLED SHANNON ABEL V. BCS INSURANCE COMPANY AND NORTH AMERICAN BENEFITS COMPANY

(e.g., John Smith v. All American Insurance Co; In re Mary Ann Jones; In the Matter of the Estate of George Jackson)

A civil case information sheet must be completed and submitted when an original petition or application is filed to initiate a new civil, family law, probate, or mental health case or when a post-judgment petition for modification or motion for enforcement is filed in a family law case. The information should be the best available at the time of filing.

1. Contact information for person completing case information sheet:		Names of parties in case:		Person or entity completing sheet is:	
Name: Muhammad S. Aziz Address: 800 Commerce City/State/Zip: Houston, Texas 77002 Signature: 		Email: maziz@abrahamwatkin.com Telephone: 713-222-7211 Fax: 713-225-0827 State Bar No: 24043538		Plaintiff(s)/Petitioner(s): Shannon Abel Defendant(s)/Respondent(s): BCS Insurance Company North American Benefits Company	
				<input checked="" type="checkbox"/> Attorney for Plaintiff/Petitioner <input type="checkbox"/> Pro Se Plaintiff/Petitioner <input type="checkbox"/> Title IV-D Agency <input type="checkbox"/> Other: _____	
				Additional Parties in Child Support Case: Custodial Parent: _____ Non-Custodial Parent: _____ Presumed Father: _____	
2. Indicate case type, or identify the most important issue in the case (select only 1):					
Civil			Family Law		
Contract	Injury or Damage	Real Property	Marriage Relationship	Post-judgment Actions (non-Title IV-D)	
<input type="checkbox"/> Debt/Contract <input type="checkbox"/> Consumer/DTPA <input type="checkbox"/> Debt/Contract <input type="checkbox"/> Fraud/Misrepresentation <input checked="" type="checkbox"/> Other Debt/Contract: Breach of Contract <input type="checkbox"/> Foreclosure <input type="checkbox"/> Home Equity—Expedited <input type="checkbox"/> Other Foreclosure <input type="checkbox"/> Franchise <input type="checkbox"/> Insurance <input type="checkbox"/> Landlord/Tenant <input type="checkbox"/> Non-Competition <input type="checkbox"/> Partnership <input type="checkbox"/> Other Contract: _____	<input type="checkbox"/> Assault/Battery <input type="checkbox"/> Construction <input type="checkbox"/> Defamation <input type="checkbox"/> Malpractice <input type="checkbox"/> Accounting <input type="checkbox"/> Legal <input type="checkbox"/> Medical <input type="checkbox"/> Other Professional Liability: _____ <input type="checkbox"/> Motor Vehicle Accident <input type="checkbox"/> Premises <input type="checkbox"/> Product Liability <input type="checkbox"/> Asbestos/Silica <input type="checkbox"/> Other Product Liability List Product: _____ <input type="checkbox"/> Other Injury or Damage: _____	<input type="checkbox"/> Eminent Domain/Condemnation <input type="checkbox"/> Partition <input type="checkbox"/> Quiet Title <input type="checkbox"/> Trespass to Try Title <input type="checkbox"/> Other Property: _____ <input type="checkbox"/> Related to Criminal Matters <input type="checkbox"/> Expunction <input type="checkbox"/> Judgment Nisi <input type="checkbox"/> Non-Disclosure <input type="checkbox"/> Seizure/Forfeiture <input type="checkbox"/> Writ of Habeas Corpus—Pre-indictment <input type="checkbox"/> Other: _____	<input type="checkbox"/> Annulment <input type="checkbox"/> Declare Marriage Void Divorce <input type="checkbox"/> With Children <input type="checkbox"/> No Children <input type="checkbox"/> Other Family Law <input type="checkbox"/> Enforce Foreign Judgment <input type="checkbox"/> Habeas Corpus <input type="checkbox"/> Name Change <input type="checkbox"/> Protective Order <input type="checkbox"/> Removal of Disabilities of Minority <input type="checkbox"/> Other: _____	<input type="checkbox"/> Enforcement <input type="checkbox"/> Modification—Custody <input type="checkbox"/> Modification—Other Title IV-D <input type="checkbox"/> Enforcement/Modification <input type="checkbox"/> Paternity <input type="checkbox"/> Reciprocity (UIFSA) <input type="checkbox"/> Support Order Parent-Child Relationship <input type="checkbox"/> Adoption/Adoption with Termination <input type="checkbox"/> Child Protection <input type="checkbox"/> Child Support <input type="checkbox"/> Custody or Visitation <input type="checkbox"/> Gestational Parenting <input type="checkbox"/> Grandparent Access <input type="checkbox"/> Paternity/Parentage <input type="checkbox"/> Termination of Parental Rights <input type="checkbox"/> Other Parent-Child: _____	
Employment	Other Civil				
<input type="checkbox"/> Discrimination <input type="checkbox"/> Retaliation <input type="checkbox"/> Termination <input type="checkbox"/> Workers' Compensation <input type="checkbox"/> Other Employment: _____	<input type="checkbox"/> Administrative Appeal <input type="checkbox"/> Antitrust/Unfair Competition <input type="checkbox"/> Code Violations <input type="checkbox"/> Foreign Judgment <input type="checkbox"/> Intellectual Property <input type="checkbox"/> Lawyer Discipline <input type="checkbox"/> Perpetuate Testimony <input type="checkbox"/> Securities/Stock <input type="checkbox"/> Tortious Interference <input type="checkbox"/> Other: _____				
Tax	Probate & Mental Health				
<input type="checkbox"/> Tax Appraisal <input type="checkbox"/> Tax Delinquency <input type="checkbox"/> Other Tax	Probate/Wills/Intestate Administration <input type="checkbox"/> Dependent Administration <input type="checkbox"/> Independent Administration <input type="checkbox"/> Other Estate Proceedings		<input type="checkbox"/> Guardianship—Adult <input type="checkbox"/> Guardianship—Minor <input type="checkbox"/> Mental Health <input type="checkbox"/> Other: _____		
3. Indicate procedure or remedy, if applicable (may select more than 1):					
<input type="checkbox"/> Appeal from Municipal or Justice Court <input type="checkbox"/> Arbitration-related <input type="checkbox"/> Attachment <input type="checkbox"/> Bill of Review <input type="checkbox"/> Certiorari <input type="checkbox"/> Class Action		<input type="checkbox"/> Declaratory Judgment <input type="checkbox"/> Garnishment <input type="checkbox"/> Interpleader <input type="checkbox"/> License <input type="checkbox"/> Mandamus <input type="checkbox"/> Post-judgment		<input type="checkbox"/> Prejudgment Remedy <input type="checkbox"/> Protective Order <input type="checkbox"/> Receiver <input type="checkbox"/> Sequestration <input type="checkbox"/> Temporary Restraining Order/Injunction <input type="checkbox"/> Turnover	
4. Indicate damages sought (do not select if it is a family law case):					

- ☐ Less than \$100,000, including damages of any kind, penalties, costs, expenses, pre-judgment interest, and attorney fees
- ☐ Less than \$100,000 and non-monetary relief
- ☐ Over \$100,000 but not more than \$200,000
- ☒ Over \$200,000 but not more than \$1,000,000
- ☐ Over \$1,000,000

Rev 2/13

Unofficial Copy Office of Chris Daniel District Clerk

2016-55855 / Court: 234

CAUSE NO. _____

SHANNON ABEL

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§

IN THE DISTRICT COURT

V.

HARRIS COUNTY, TEXAS

BCS INSURANCE COMPANY and
NORTH AMERICAN BENEFITS
COMPANY

JUDICIAL DISTRICT

PLAINTIFF'S ORIGINAL PETITION AND REQUEST FOR DISCLOSURE

TO THE HONORABLE JUDGE OF SAID COURT:

NOW COMES, SHANNON ABEL, Plaintiff, complaining of BCS INSURANCE COMPANY and NORTH AMERICAN BENEFITS COMPANY and for cause of action would respectfully show the court the following:

I. DISCOVERY CONTROL PLAN

Plaintiff files this petition under a Level 3 Discovery Control Plan.

II. REQUEST FOR DISCLOSURE

Pursuant to Rule 194.1 *et seq.* of the Texas Rules of Civil Procedure, Plaintiff hereby requests that Defendants disclose the information or material described in Rule 194.2 within **fifty** days of the service of this request at the office of the undersigned.

III. PARTIES

Plaintiff, Shannon Abel, is a resident of Brazoria County, Texas.

Defendant, BCS Insurance Company, is a foreign insurance company doing business in the State of Texas and may be served through its registered agent CT Corporation System, 350 North St. Paul Street, Dallas, Texas 75201.

Plaintiff specifically invokes the right to institute this suit against whatever entity was conducting business using the assumed or common name of "BCS Insurance Company" with respect to the events described in this Petition. Plaintiff expressly invokes the right under Rule 28 of the Texas Rules of Civil Procedure to have the true name of this party substituted at a later time upon the motion of any party or of the Court.

Defendant North American Benefits Company is a foreign entity doing business in the State of Texas as a third party administrator and may be served with process by serving the Commissioner of Insurance, 333 Guadalupe Street, Austin, Texas 78701.

Plaintiff specifically invokes the right to institute this suit against whatever entity was conducting business using the assumed or common name of "North American Benefits Company" with respect to the events described in this Petition. Plaintiff expressly invokes the right under Rule 28 of the Texas Rules of Civil Procedure to have the true name of this party substituted at a later time upon the motion of any party or of the Court.

IV. JURISDICTION

The Court has jurisdiction of the subject matter of this lawsuit and the amount in controversy is above the minimum jurisdictional limits of this Honorable Court. Plaintiff seeks monetary relief of more than \$200,000.00 but less than \$1,000,000.00.

This court has jurisdiction over Defendants because they purposefully availed themselves of the privilege of conducting activities in the State of Texas and established minimum contacts sufficient to confer jurisdiction over said Defendants. The assumption of jurisdiction over these Defendants will not offend traditional notions of fair play and substantial justice and is consistent with the constitutional requirements of due process.

Plaintiff would show that these Defendants had continuous and systematic contacts with

the State of Texas sufficient to establish general jurisdiction. Furthermore, Plaintiff would show that these Defendants engaged in activities engaged in activities constituting business in the State of Texas as provided by Section 17.042 of the Texas Civil Practice and Remedies Code because said Defendants contracted with a Texas resident and performance of the agreement in whole or in part was to occur in Texas.

V. VENUE

Venue is proper in Harris County, Texas, pursuant to Texas Civil Practice and Remedies Code § 15.032 because this suit is against a life and accident insurance company and Harris County is the county in which the loss occurred.

VI. FACTS

On or about April 5, 2013, Plaintiff's late husband, Ahmad Naser ("Decedent"), was working as a tow truck driver when he stopped to assist the driver of a vehicle stalled on the side of the road at the 6300 block of the Southwest Freeway, Harris County, Texas. As he was providing this assistance, the stalled vehicle was struck by a drunk driver, resulting in the death of Ahmad Naser.

Decedent was an independent contractor who provided services for U.S. Gulf Coast Auto Sales, Inc. On the date of his death, Decedent was an eligible person under an occupational accident policy (Policy No. 9613-000-621-010104) issued to U.S. Gulf Coast Auto Sales by Defendant BCS Insurance. Said policy provided for accidental death benefits. Shannon Abel submitted an accidental death claim to BCS. On March 4, 2016, she received a letter from the administrator of the policy—Defendant North American Benefits Company—denying her claim and refusing to provide the benefits provided for in the policy.

VII. CAUSES OF ACTION

A. BREACH OF CONTRACT

On April 5, 2013, the date of Decedent's death, he was covered by an insurance policy issued and administered by Defendants, which provided for accidental death benefits. Plaintiff informed Defendants of her husband's death and that she intended to make a claim for accidental death benefits. Defendants refuse and continue to refuse to provide coverage to Plaintiff under the above-identified policy. The conduct of Defendants in denying Plaintiff's claim for accidental death benefits constitutes breach of contract. Plaintiff sues for the amount of her damages up to the policy limits. Plaintiff also sues for reasonable and necessary attorney's fees pursuant to §38.001 of the Texas Civil Practice and Remedies Code.

B. BREACH OF THE DUTY OF GOOD FAITH AND FAIR DEALING

Defendants owed Plaintiff a duty of good faith and fair dealing because there was an insurance contract issued by Defendants under which Plaintiff's husband was insured. Defendants owe a duty of good faith and fair dealing to its insured, like Plaintiff and her late husband. Defendants had no reasonable basis to deny or delay the payment of Plaintiff's claim because they knew that coverage of Plaintiff's claim was reasonably clear.

C. VIOLATIONS OF CHAPTER 541 OF THE TEXAS INSURANCE CODE

Defendants have engaged in unfair and deceptive acts and practices in the business of insurance and have thus violated Chapter 541 of the Texas Insurance Code. Specifically, Defendants have violated Chapter 541 in the following respects:

- a. Misrepresenting to a claimant a material fact or policy provision relating to coverage at issue in violation of section 541.060(a)(1);
- b. Failing to attempt in good faith to effectuate a prompt, fair, and equitable settlement of a claim with respect to which the insurer's liability has become reasonably clear in violation of section 541.060(a)(2);

- c. Refusing to pay a claim without conducting a reasonable investigation with respect to the claim in violation of section 541.060(a)(7).

D. VIOLATIONS OF CHAPTER 542 OF THE TEXAS INSURANCE CODE

Plaintiff had a claim under a policy with Defendants. Plaintiff gave Defendants notice of her claim. Defendants are liable for the claim because Plaintiff's husband was an eligible person under a policy providing for accidental death benefits. Plaintiff presented Defendants with her claim. However, Defendants did not promptly investigate and/or pay the claim. Under Chapter 542 of the Texas Insurance Code, an insurer is liable if it does not timely pay a claim, wrongfully rejects a valid claim, or takes no action. Here, Defendants wrongfully rejected Plaintiff's claim and failed to timely pay the claim. For these reasons, Defendants are liable for violating Chapter 542 of the Texas Insurance Code.

VIII. ADDITIONAL DAMAGES

Defendants' conduct and violations of the Texas Insurance Code were committed knowingly as that term is defined by the Texas Insurance Code. Plaintiff therefore sues for "additional damages" to be determined by the trier of fact, not to exceed three times the amount of actual damages.

IX. ATTORNEYS' FEES

Plaintiff seeks recovery of such attorneys' fees and costs as provided under the Texas Civil Practice and Remedies Code.

X. DAMAGES

Plaintiff seeks compensation for the following damages:

- a. Actual damages;

- b. Past mental anguish of Plaintiff, and that which she will, in all probability, suffer in the future;
- c. Costs of suit, including reasonable attorneys' fees;
- d. Prejudgment and postjudgment interest as allowed by law;
- e. 18% interest on Plaintiff's claim for late payment under the Insurance Code;
- f. Additional damages for up to three times actual damages under the Insurance Code and;
- and
- g. Such other and further relief to which Plaintiff may justly be entitled.

XI. CONDITIONS PRECEDENT

All conditions precedent have been performed or have occurred. TEX. R. CIV. P. 54.

XII. PRAYER

WHEREFORE, PREMISES CONSIDERED, Plaintiff prays that Defendants be cited in terms of law to appear and answer herein, that upon final trial and hearing hereof, that Plaintiff recovers damages from Defendants, jointly and separately, in accordance with the evidence; that Plaintiff recovers costs of court herein expended; that Plaintiff recovers interest to which Plaintiff is justly entitled under the law, both prejudgment and post-judgment; that Plaintiff recovers actual damages; that Plaintiff recovers compensatory damages; that Plaintiff recovers punitive damages; that Plaintiff recovers 18% interest on its claim for late payment, that Plaintiff recovers additional damages of up to three times actual damages under its Insurance Code claims, and for such other further relief, both general and special, both in law and in equity, to which Plaintiff may be justly entitled.

[signature on following page]

Respectfully submitted,

**ABRAHAM, WATKINS, NICHOLS,
SORRELS, AGOSTO & FRIEND**

/s/ Muhammad S. Aziz

MUHAMMAD S. AZIZ

State Bar No. 24043538

Federal Bar No. 868540

800 Commerce Street

Houston, Texas 77002

Telephone: (713) 222-7211

Facsimile: (713) 225-0827

maziz@abrahamwatkins.com

ATTORNEY FOR PLAINTIFF

Unofficial Copy Office of Chris Daniel District Clerk



CHRIS DANIEL
HARRIS COUNTY DISTRICT CLERK

ENTERED
VERIFIED

Civil Process Pick-Up Form

ATY X CAUSE NUMBER: 201655855 234th
CIV _____ COURT _____

REQUESTING ATTORNEY/FIRM NOTIFICATION

*ATTORNEY: AZIZ, Muhammad PH: 713-222-7211

*CIVIL PROCESS SERVER: Attorney

*PH: _____

*PERSON NOTIFIED SVC READY: _____

*NOTIFIED BY: _____

Type of Service Document: CHFR
Type of Service Document: CITY
Type of Service Document: _____
Type of Service Document: _____
Type of Service Document: _____
Type of Service Document: _____
Type of Service Document: _____

Tracking Number: 73281911
Tracking Number: _____
Tracking Number: 73281914
Tracking Number: _____
Tracking Number: _____
Tracking Number: _____
Tracking Number: _____

Process papers prepared by: **Sarah Anderson**

Date: 8-26-14 30 days waiting 9-26-14

*Process papers released to: TIM BLEAKIE
(PRINT NAME)
713 244 4183 Zenab Blake
(CONTACT NUMBER) (SIGNATURE)

*Process papers released by: IRIS COLLINS
(PRINT NAME)
iris collins
(SIGNATURE)

* Date: 8-31-16, 2016 Time: 10:40 AM / PM

RECORDER'S MEMORANDUM
This instrument is of poor quality
at the time of imaging

CONFIRMED FILE DATE: 9/22/2016

CAUSE NO. 201655855

RECEIPT NO.

0.00

ATT

TR # 73281911

PLAINTIFF: ABEL, SHANNON
 vs.
 DEFENDANT: BCS INSURANCE COMPANY

In The 234th
 Judicial District Court
 of Harris County, Texas
 234TH DISTRICT COURT
 Houston, TX

CITATION

THE STATE OF TEXAS
 County of Harris

FILEDChris Daniel
District Clerk

TO: BCS INSURANCE COMPANY
 MAY BE SERVED THROUGH ITS REGISTERED AGENT CT CORPORATION SYSTEM
 350 NORTH ST PAUL STREET DALLAS TX 75201

Time: SEP 22 2016
1:00 PM
 By: Chris Daniel
 Deputy F. Collins

Attached is a copy of PLAINTIFF'S ORIGINAL PETITION AND REQUEST FOR DISCLOSURE

This instrument was filed on the 22nd day of August, 2016, in the above cited cause number and court. The instrument attached describes the claim against you.

YOU HAVE BEEN SUED, You may employ an attorney. If you or your attorney do not file a written answer with the District Clerk who issued this citation by 10:00 a.m. on the Monday next following the expiration of 20 days after you were served this citation and petition, a default judgment may be taken against you.

TO OFFICER SERVING:

This citation was issued on 26th day of August, 2016, under my hand and seal of said Court.

Issued at request of:
 AZIZ, MUHAMMAD SULEIMAN
 800 COMMERCE
 HOUSTON, TX 77002
 Tel: (713) 222-7211
 Bar No.: 24043538



Chris Daniel

CHRIS DANIEL, District Clerk
 Harris County, Texas
 201 Caroline, Houston, Texas 77002
 (P.O. Box 4651, Houston, Texas 77210)

Generated By: ANDERSON, SARAH A Q36//10465007

OFFICER/AUTHORIZED PERSON RETURN

Came to hand at _____ o'clock _____ M., on the _____ day of _____, _____.

Executed at (address) _____ in

_____ County at _____ o'clock _____ M., on the _____ day of _____,

_____, by delivering to _____ defendant, in person, a

true copy of this Citation together with the accompanying _____ copy(ies) of the Petition

attached thereto and I endorsed on said copy of the Citation the date of delivery.

To certify which I affix my hand officially this _____ day of _____, _____.

FEE: \$ _____

_____ of _____ County, Texas

Affiant

By _____

Deputy

On this day, _____, known to me to be the person whose signature appears on the foregoing return, personally appeared. After being by me duly sworn, he/she stated that this citation was executed by him/her in the exact manner recited on the return.

SWORN TO AND SUBSCRIBED BEFORE ME, on this _____ day of _____, _____.

Notary Public

Affidavit Attached

H. INT. CIVIL P.

73281911

RECORDER'S MEMORANDUM
 This instrument is of poor quality
 at the time of imaging

CAUSE NUMBER: 2016-55855

ABEL, SHANNON
PLAINTIFF

VS.

BCS INSURANCE COMPANY
DEFENDANT

IN THE DISTRICT COURT
HARRIS COUNTY, TEXAS
234th JUDICIAL DISTRICT

FILED

Chris Daniel
District Clerk

SEP 22 2016

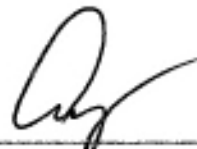
Time: 1:16 PM
By: J. Collins
Deputy
Harris County, Texas

AFFIDAVIT OF SERVICE

BEFORE ME, the undersigned authority, on this day Andrew R. Espinosa personally appeared and stated under oath as follows:

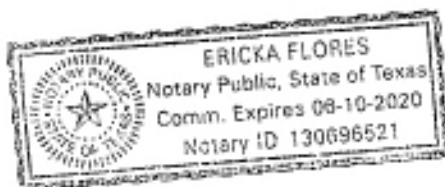
1. My name is Andrew R. Espinosa. I am over the age of eighteen (18), I am not a party to this case, and have no interest in its outcome. I am in all ways competent to make this affidavit and this affidavit is based on personal knowledge. The facts stated herein are true and correct. My business address is: **9702 Coahuila St, Houston, TX 77013.**
2. **ON 09/02/2016 @ 11:00 AM** - CITATION AND PLAINTIFF'S ORIGINAL PETITION AND REQUEST FOR DISCLOSURE **CAME TO HAND.**
3. **ON 09/07/2016 @ 9:29 AM** - The above named documents were delivered to: BCS INSURANCE COMPANY BY SERVING THROUGH ITS REGISTERED AGENT CT CORPORATION SYSTEM @ 1999 BRYAN STREET, STE. 900, DALLAS, TX 75201 **By Certified Mail, Return Receipt Requested.**
4. **SEE ATTACHED CERTIFIED MAIL RETURN GREEN CARD, (USPS TRACKING CONFIRMATION OF DELIVERY ATTACHED)**

FURTHER AFFIANT SAYETH NOT.



Andrew R. Espinosa, Affiant
SCH# 454, EXP 9/30/17

SWORN TO AND SUBSCRIBED before me by Andrew R. Espinosa appeared on this 15 day of September, 2016 to attest witness my hand and seal of office.





**NOTARY PUBLIC IN AND
FOR THE STATE OF TEXAS**

English

Customer Service

USPS Mobile

Register / Sign In



USPS Tracking®

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Sign up for My USPS.

Tracking Number: 70153430000017642209

Updated Delivery Day: Wednesday, September 7, 2016

Product & Tracking Information

Postal Product:
First-Class Mail®Features:
Certified Mail™

Return Receipt

See tracking for related item: 9500940212865246649801

Available Actions

Text Updates

Email Updates

DATE & TIME	STATUS OF ITEM	LOCATION
September 7, 2016, 9:29 am	Delivered	DALLAS, TX 75201

Your item was delivered at 9:29 am on September 7, 2016 in DALLAS, TX 75201.

September 7, 2016, 9:23 am	Sorting Complete	DALLAS, TX 75201
September 7, 2016, 8:31 am	Arrived at Unit	DALLAS, TX 75201
September 5, 2016, 5:22 am	Departed USPS Facility	DALLAS, TX 75260
September 3, 2016, 1:22 pm	Arrived at USPS Destination Facility	DALLAS, TX 75260
September 2, 2016, 10:59 pm	Arrived at USPS Origin Facility	NORTH HOUSTON, TX 77315
September 2, 2016, 5:13 pm	Departed Post Office	HOUSTON, TX 77002
September 2, 2016, 7:52 am	Acceptance	HOUSTON, TX 77002

FILEDChris Daniel
District Clerk

SEP 22 2016

Time: 1:00 pm
Harris County, TexasBy J. Collins
Deputy I. Collins

Track Another Package

Tracking (or receipt) number

Track It

Manage Incoming Packages

Track all your packages from a dashboard.
No tracking numbers necessary.

Sign up for My USPS »



SENDER: COMPLETE THIS SECTION		COMPLETE THIS SECTION ON DELIVERY	
<p>■ Complete items 1, 2, and 3.</p> <p>■ Print your name and address on the reverse so that we can return the card to you.</p> <p>■ Attach this card to the back of the mailpiece, or on the front if space permits.</p>		<p>A. Signature  <input checked="" type="checkbox"/> Agent <input type="checkbox"/> Addressee</p> <p>X Chris Wells</p>	
<p>1. Article Addressed to:</p> <p>BES Insurance Company elo & Corporation System 1489 Bryan St, Ste 900 Dallas, Tx 75201</p>		<p>B. Restricted Mailpiece <input checked="" type="checkbox"/> Chris Wells Date of Delivery SEP 07 2016</p>	
<p>2. Article Number (Transfer from service label)</p> <p>7015 3430 0000 1764 2209</p>		<p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No If YES, enter delivery address below:</p>	
<p>3. Service Type</p> <p><input type="checkbox"/> Adult Signature</p> <p><input type="checkbox"/> Adult Signature Restricted Delivery</p> <p><input checked="" type="checkbox"/> Certified Mail®</p> <p><input type="checkbox"/> Certified Mail Restricted Delivery</p> <p><input type="checkbox"/> Collect on Delivery</p> <p><input type="checkbox"/> Collect on Delivery Restricted Delivery</p> <p><input type="checkbox"/> Insured Mail</p> <p><input type="checkbox"/> Insured Mail Restricted Delivery (over \$500)</p>		<p><input type="checkbox"/> Priority Mail Express®</p> <p><input type="checkbox"/> Registered Mail™</p> <p><input type="checkbox"/> Registered Mail Restricted Delivery</p> <p><input type="checkbox"/> Return Receipt for Merchandise</p> <p><input type="checkbox"/> Signature Confirmation™</p> <p><input type="checkbox"/> Signature Confirmation Restricted Delivery</p>	

PS Form 3811, July 2015 PSN 7530-02-000-9053

Domestic Return Receipt

CIVIL PROCESS REQUEST FORM

9/27/2016 3:46:30 PM
Dale E. Darnillo, District Clerk
Harris County
Envelope No: 12931156

FOR EACH PARTY SERVED YOU MUST FURNISH ONE (1) COPY OF THE PLEADING TO BE SERVED.
FOR WRITS FURNISH TWO (2) COPIES OF THE PLEADING PER PARTY TO BE SERVED.

CASE NUMBER: 2016-55855 CURRENT COURT: 234TH Harris County

TYPE OF INSTRUMENT TO BE SERVED (See Reverse For Types): Plaintiff's Amended Original Petition

FILE DATE OF MOTION: September 27, 2016

Month/ Day/ Year

SERVICE TO BE ISSUED ON (Please List Exactly As The Name Appears In The Pleading To Be Served):

1. NAME: North American Benefits Company

ADDRESS: 20 Valley Stream Parkway, Suite 310, Malvern, Pennsylvania 19355

AGENT, (if applicable): Commissioner of Insurance, 333 Guadalupe Street, Austin, Texas 78701

TYPE OF SERVICE/PROCESS TO BE ISSUED (see reverse for specific type): Citation

SERVICE BY (check one):

☒ ATTORNEY PICK-UP☐ CONSTABLE☐ CIVIL PROCESS SERVER - Authorized Person to Pick-up: _____

Phone: _____

☐ MAIL☐ CERTIFIED MAIL☐ PUBLICATION:

Type of Publication:

☐ COURTHOUSE DOOR, or☐ NEWSPAPER OF YOUR CHOICE: _____☐ OTHER, explain _____

ATTENTION: Effective June 1, 2010

For all Services Provided by the DISTRICT CLERKS OFFICE requiring our office to MAIL something back to the Requesting Party, we require that the Requesting Party provide a Self-Addressed Stamped Envelope with sufficient postage for mail back. Thanks you,

2. NAME: _____

ADDRESS: _____

AGENT, (if applicable): _____

TYPE OF SERVICE/PROCESS TO BE ISSUED (see reverse for specific type): _____

SERVICE BY (check one):

☐ ATTORNEY PICK-UP☐ CONSTABLE☐ CIVIL PROCESS SERVER - Authorized Person to Pick-up: _____

Phone: _____

☐ MAIL☐ CERTIFIED MAIL☐ PUBLICATION:

Type of Publication:

☐ COURTHOUSE DOOR, or☐ NEWSPAPER OF YOUR CHOICE: _____☐ OTHER, explain _____

ATTORNEY (OR ATTORNEY'S AGENT) REQUESTING SERVICE:

NAME: Muhammad S. Aziz TEXAS BAR NO./ID NO. 24043538

MAILING ADDRESS: 800 Commerce, Houston, Texas 77002

PHONE NUMBER: 713-226-5131 FAX NUMBER: 713-225-0827

area code

phone number

area code

fax number

EMAIL ADDRESS: maziz@abrahamwatkins.com

CAUSE NO. 2016-55855**SHANNON ABEL**§
§
§
§
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§
§
§
§**IN THE DISTRICT COURT****V.****HARRIS COUNTY, TEXAS****BCS INSURANCE COMPANY and
NORTH AMERICAN BENEFITS
COMPANY****234th JUDICIAL DISTRICT****PLAINTIFF'S AMENDED ORIGINAL PETITION
AND REQUEST FOR DISCLOSURE**

TO THE HONORABLE JUDGE OF SAID COURT:

NOW COMES, SHANNON ABEL, Plaintiff, complaining of BCS INSURANCE COMPANY and NORTH AMERICAN BENEFITS COMPANY and for cause of action would respectfully show the court the following:

I. DISCOVERY CONTROL PLAN

Plaintiff files this petition under a Level 3 Discovery Control Plan.

II. REQUEST FOR DISCLOSURE

Pursuant to Rule 194.1 *et seq.* of the Texas Rules of Civil Procedure, Plaintiff hereby requests that Defendants disclose the information or material described in Rule 194.2 within **fifty** days of the service of this request at the office of the undersigned.

III. PARTIES

Plaintiff, Shannon Abel, is a resident of Brazoria County, Texas.

Defendant, BCS Insurance Company, is a foreign insurance company doing business in the State of Texas and has been served through its registered agent CT Corporation System, 350 North St. Paul Street, Dallas, Texas 75201.

Plaintiff specifically invokes the right to institute this suit against whatever entity was conducting business using the assumed or common name of "BCS Insurance Company" with respect to the events described in this Petition. Plaintiff expressly invokes the right under Rule 28 of the Texas Rules of Civil Procedure to have the true name of this party substituted at a later time upon the motion of any party or of the Court.

Defendant North American Benefits Company is a foreign entity doing business in the State of Texas as a third party administrator and may be served with process through the Commissioner of Insurance, 333 Guadalupe Street, Austin, Texas 78701 who may effectuate service at North American Benefits Company's principal place of business, 20 Valley Stream Parkway, Suite 310, Malvern, Pennsylvania 19355.

Plaintiff specifically invokes the right to institute this suit against whatever entity was conducting business using the assumed or common name of "North American Benefits Company" with respect to the events described in this Petition. Plaintiff expressly invokes the right under Rule 28 of the Texas Rules of Civil Procedure to have the true name of this party substituted at a later time upon the motion of any party or of the Court.

IV. JURISDICTION

The Court has jurisdiction of the subject matter of this lawsuit and the amount in controversy is above the minimum jurisdictional limits of this Honorable Court. Plaintiff seeks monetary relief of more than \$200,000.00 but less than \$1,000,000.00.

This court has jurisdiction over Defendants because they purposefully availed themselves of the privilege of conducting activities in the State of Texas and established minimum contacts sufficient to confer jurisdiction over said Defendants. The assumption of jurisdiction over these Defendants will not offend traditional notions of fair play and substantial justice and is consistent

with the constitutional requirements of due process.

Plaintiff would show that these Defendants had continuous and systematic contacts with the State of Texas sufficient to establish general jurisdiction. Furthermore, Plaintiff would show that these Defendants engaged in activities engaged in activities constituting business in the State of Texas as provided by Section 17.042 of the Texas Civil Practice and Remedies Code because said Defendants contracted with a Texas resident and performance of the agreement in whole or in part was to occur in Texas.

V. VENUE

Venue is proper in Harris County, Texas, pursuant to Texas Civil Practice and Remedies Code § 15.032 because this suit is against a life and accident insurance company and Harris County is the county in which the loss occurred.

VI. FACTS

On or about April 5, 2013, Plaintiff's late husband, Ahmad Naser ("Decedent"), was working as a tow truck driver when he stopped to assist the driver of a vehicle stalled on the side of the road at the 6300 block of the Southwest Freeway, Harris County, Texas. As he was providing this assistance, the stalled vehicle was struck by a drunk driver, resulting in the death of Ahmad Naser.

Decedent was an independent contractor who provided services for U.S. Gulf Coast Auto Sales, Inc. On the date of his death, Decedent was an eligible person under an occupational accident policy (Policy No. 9613-000-621-010104) issued to U.S. Gulf Coast Auto Sales by Defendant BCS Insurance. Said policy provided for accidental death benefits. Shannon Abel submitted an accidental death claim to BCS. On March 4, 2016, she received a letter from the

administrator of the policy—Defendant North American Benefits Company—denying her claim and refusing to provide the benefits provided for in the policy.

VII. CAUSES OF ACTION

A. BREACH OF CONTRACT

On April 5, 2013, the date of Decedent's death, he was covered by an insurance policy issued and administered by Defendants, which provided for accidental death benefits. Plaintiff informed Defendants of her husband's death and that she intended to make a claim for accidental death benefits. Defendants refuse and continue to refuse to provide coverage to Plaintiff under the above-identified policy. The conduct of Defendants in denying Plaintiff's claim for accidental death benefits constitutes breach of contract. Plaintiff sues for the amount of her damages up to the policy limits. Plaintiff also sues for reasonable and necessary attorney's fees pursuant to §38.001 of the Texas Civil Practice and Remedies Code.

B. BREACH OF THE DUTY OF GOOD FAITH AND FAIR DEALING

Defendants owed Plaintiff a duty of good faith and fair dealing because there was an insurance contract issued by Defendants under which Plaintiff's husband was insured. Defendants owe a duty of good faith and fair dealing to its insured, like Plaintiff and her late husband. Defendants had no reasonable basis to deny or delay the payment of Plaintiff's claim because they knew that coverage of Plaintiff's claim was reasonably clear.

C. VIOLATIONS OF CHAPTER 541 OF THE TEXAS INSURANCE CODE

Defendants have engaged in unfair and deceptive acts and practices in the business of insurance and have thus violated Chapter 541 of the Texas Insurance Code. Specifically, Defendants have violated Chapter 541 in the following respects:

- a. Misrepresenting to a claimant a material fact or policy provision relating to coverage at issue in violation of section 541.060(a)(1);

- b. Failing to attempt in good faith to effectuate a prompt, fair, and equitable settlement of a claim with respect to which the insurer's liability has become reasonably clear in violation of section 541.060(a)(2);
- c. Refusing to pay a claim without conducting a reasonable investigation with respect to the claim in violation of section 541.060(a)(7).

D. VIOLATIONS OF CHAPTER 542 OF THE TEXAS INSURANCE CODE

Plaintiff had a claim under a policy with Defendants. Plaintiff gave Defendants notice of her claim. Defendants are liable for the claim because Plaintiff's husband was an eligible person under a policy providing for accidental death benefits. Plaintiff presented Defendants with her claim. However, Defendants did not promptly investigate and/or pay the claim. Under Chapter 542 of the Texas Insurance Code, an insurer is liable if it does not timely pay a claim, wrongfully rejects a valid claim, or takes no action. Here, Defendants wrongfully rejected Plaintiff's claim and failed to timely pay the claim. For these reasons, Defendants are liable for violating Chapter 542 of the Texas Insurance Code.

VIII. ADDITIONAL DAMAGES

Defendants' conduct and violations of the Texas Insurance Code were committed knowingly as that term is defined by the Texas Insurance Code. Plaintiff therefore sues for "additional damages" to be determined by the trier of fact, not to exceed three times the amount of actual damages.

IX. ATTORNEYS' FEES

Plaintiff seeks recovery of such attorneys' fees and costs as provided under the Texas Civil Practice and Remedies Code.

X. DAMAGES

Plaintiff seeks compensation for the following damages:

- a. Actual damages;
- b. Past mental anguish of Plaintiff, and that which she will, in all probability, suffer in the future;
- c. Costs of suit, including reasonable attorneys' fees;
- d. Prejudgment and postjudgment interest as allowed by law;
- e. 18% interest on Plaintiff's claim for late payment under the Insurance Code;
- f. Additional damages for up to three times actual damages under the Insurance Code and;
- and
- g. Such other and further relief to which Plaintiff may justly be entitled.

XI. CONDITIONS PRECEDENT

All conditions precedent have been performed or have occurred. TEX. R. CIV. P. 54.

XII. PRAYER

WHEREFORE, PREMISES CONSIDERED, Plaintiff prays that Defendants be cited in terms of law to appear and answer herein, that upon final trial and hearing hereof, that Plaintiff recovers damages from Defendants, jointly and separately, in accordance with the evidence; that Plaintiff recovers costs of court herein expended; that Plaintiff recovers interest to which Plaintiff is justly entitled under the law, both prejudgment and post-judgment; that Plaintiff recovers actual damages; that Plaintiff recovers compensatory damages; that Plaintiff recovers punitive damages; that Plaintiff recovers 18% interest on its claim for late payment, that Plaintiff recovers additional damages of up to three times actual damages under its Insurance Code

claims, and for such other further relief, both general and special, both in law and in equity, to which Plaintiff may be justly entitled.

[signature on following page]

Respectfully submitted,

**ABRAHAM, WATKINS, NICHOLS,
SORRELS, AGOSTO & FRIEND**

/s/ Muhammad S. Aziz

MUHAMMAD S. AZIZ

State Bar No. 24043538

Federal Bar No. 868540

800 Commerce Street

Houston, Texas 77002

Telephone: (713) 222-7211

Facsimile: (713) 225-0827

maziz@abrahamwatkins.com

ATTORNEY FOR PLAINTIFF

**TEXAS DEPARTMENT OF INSURANCE****General Counsel Division (113-2A)**

333 Guadalupe, Austin, Texas 78701 ★ PO Box 149104, Austin, Texas 78714-9104
(512) 676-6585 | F: (512) 490-1064 | (800) 578-4677 | TDI.texas.gov | @TexasTDI

September 12, 2016

Muhammad S. Aziz
Abraham, Watkins, Nichols, Sorrels, Agosto & Friend
800 Commerce Street
Houston, Texas 77002

RE: Cause No.: 2016-55855; styled *Shannon Abel v. BCS Insurance Company and North American Benefits Company*; in the 234th Judicial District Court, Harris County, Texas

Greetings:

On September 6, 2016, the enclosed documents were received in the office of the Commissioner of Insurance for service of process. The documents received are being returned to your office for the reasons indicated below.

North American Benefits Company's mailing address must be noted on the citation. Please refer to Texas Administrative Code, Title 28, Chapter 7, Rule §7.1414. Enclosed is the company profile.

Refer to Chapter 804 of the Texas Insurance Code for service of process information.

Please do not hesitate to call me if you have questions.

Sincerely,

A handwritten signature in cursive script that reads "Tish Wilhelm".

Tish Wilhelm
General Counsel
tish.wilhelm@tdi.texas.gov
(512) 676-6543

Enclosures

c: Harris County District Clerk
E-filed

LAW OFFICES

**ABRAHAM, WATKINS, NICHOLS,
SORRELS, AGOSTO & FRIEND**

NICK C. NICHOLS, P.C.
RANDALL O. SORRELS, P.C.*+
BENNY AGOSTO, JR., P.C.*
MUHAMMAD S. AZIZ, P.C.*
BRANT J. STOGNER, P.C.*

CLYDE J. "JAY" JACKSON, III*
EMERANA MANZANARES, R.N., J.D.
BRIAN S. HUMPHREY, II
STEVEN R. HOLLINGSWORTH
SCOTT P. ARMSTRONG
KELLY M. FLORES
PAUL B. WYATT

800 COMMERCE STREET
HOUSTON, TEXAS 77002-1776
(713) 222-7211
FAX (713) 225-0827
1-800-870-9584
www.abrahamwatkins.com

DALE FRIEND
RETIRED PARTNER

FRANK T. ABRAHAM
(1914-2004)

W. W. WATKINS
(1920-1987)

* BOARD CERTIFIED: PERSONAL INJURY TRIAL LAW
TEXAS BOARD OF LEGAL SPECIALIZATION
+ BOARD CERTIFIED: CIVIL TRIAL LAW
TEXAS BOARD OF LEGAL SPECIALIZATION

October 4, 2016

Via E-File

Harris County District Clerk

Re: Cause No. 2016-55855; *Shannon Abel v. BCS Insurance Company and North American Benefits Company*; In the 234th District Court of Harris County, Texas

Dear Clerk:

Please accept this letter as notification of the \$4.00 payment of the remaining fee associated with the citation for North American Benefits Company requested on September 27, 2016 in the above-referenced matter. Please issue the requested citation as soon as possible.

If you have any additional questions, please do not hesitate to contact me.

Sincerely,

/s/ Jessica L. Dean

Jessica L. Dean, Assistant to
Muhammad S. Aziz

P-4

CONFIRMED FILE DATE: 10/5/2016

CAUSE NO 201655055

RECEIPT NO

0 00

ATY

TR # 73281914

PLAINTIFF ABEL, SHANNON
vs
DEFENDANT BCS INSURANCE COMPANY

In The 234th
Judicial District Court
of Harris County, Texas
234TH DISTRICT COURT
Houston, TX

CITATION

THE STATE OF TEXAS
County of Harris

FILEDChris Daniel
District Clerk

OCT 05 2016

Time

Harris County, Texas

By

Deputy

TO NORTH AMERICAN BENEFITS COMPANY
MAY BE SERVED BY SERVING THE COMMISSIONER OF INSURANCE
333 GUADALUPE STREET AUSTIN TX 78701

Attached is a copy of PLAINTIFF'S ORIGINAL PETITION AND REQUEST FOR DISCLOSURE

This instrument was filed on the 22nd day of August, 2016, in the above cited cause number and court. The instrument attached describes the claim against you.

YOU HAVE BEEN SUED. You may employ an attorney. If you or your attorney do not file a written answer with the District Clerk who issued this citation by 10:00 a.m. on the Monday next following the expiration of 20 days after you were served this citation and petition, a default judgment may be taken against you.

TO OFFICER SERVING

This citation was issued on 26th day of August, 2016, under my hand and seal of said Court.

Issued at request of
AZIZ, MUHAMMAD SULAIMAN
800 COMMERCE
HOUSTON, TX 77002
Tel (713) 222-7211
Bar No 24043538



Chris Daniel

CHRIS DANIEL, District Clerk
Harris County, Texas
201 Caroline, Houston, Texas 77002
(P O Box 4651, Houston, Texas 77210)

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OFFICER/AUTHORIZED PERSON RETURN

Came to hand at _____ o'clock _____ M, on the _____ day of _____, _____

Executed at (address) _____ in

_____ County at _____ o'clock _____ M, on the _____ day of _____,

_____, by delivering to _____ defendant, in person, a

true copy of this Citation together with the accompanying _____ copy(ies) of the Petition

attached thereto and I endorsed on said copy of the Citation the date of delivery

To certify which I affix my hand officially this _____ day of _____, _____

FEE \$ _____

_____ of _____ County, Texas

Affiant

By _____
Deputy

On this day, _____, known to me to be the person whose signature appears on the foregoing return, personally appeared. After being by me duly sworn, he/she stated that this citation was executed by him/her in the exact manner recited on the return.

SWORN TO AND SUBSCRIBED BEFORE ME, on this _____ day of _____, _____

Notary Public

N INT CITA P

73281914

Affiant Attached

RECORDER'S MEMORANDUM
This instrument is of poor quality
at the time of imaging

CAUSE NUMBER 2016-55855

**ABEL, SHANNON
PLAINTIFF**

VS

**BCS INSURANCE COMPANY
LLC, ET AL
DEFENDANT**


**IN THE DISTRICT COURT
HARRIS COUNTY, TEXAS
234th JUDICIAL DISTRICT**

AFFIDAVIT OF SERVICE

BEFORE ME, the undersigned authority, on this day Andrew R. Espinosa personally appeared and stated under oath as follows:

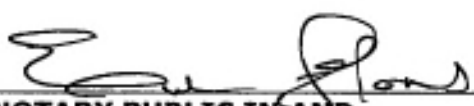
- 1** My name is Andrew R. Espinosa. I am over the age of eighteen (18), I am not a party to this case, and have no interest in its outcome. I am in all ways competent to make this affidavit and this affidavit is based on personal knowledge. The facts stated herein are true and correct. My business address is **9702 Coahuila St, Houston, TX 77013.**
- 2** **ON 09/02/2016 @ 11:00 AM** - CITATION, PLAINTIFF'S ORIGINAL PETITION AND REQUEST FOR DISCLOSURE **CAME TO HAND**
- 3** **ON 09/06/16 @ 3:26 PM** - The above named documents were delivered to NORTH AMERICAN BENEFITS COMPANY, BY SERVING THE COMMISSIONER OF INSURANCE @ 333 GUADALUPE STREET, AUSTIN, TX 78701 **By Certified Mail, Return Receipt Requested**
- 4** **SEE ATTACHED CERTIFIED MAIL USPS TRACKING CONFIRMATION OF DELIVERY ATTACHED. THE ORIGINAL RETURN GREEN CARD WAS NEVER RETURNED)**

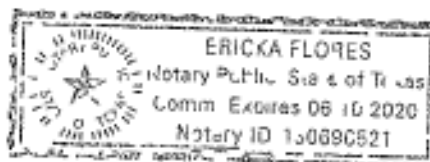
FURTHER AFFIANT SAYETH NOT


**Andrew R. Espinosa, Affiant
SCH# 454, EXP 9/30/17**



SWORN TO AND SUBSCRIBED before me by Andrew R. Espinosa appeared on this 24 day of September, **2016** to attest witness my hand and seal of office.


**NOTARY PUBLIC IN AND
FOR THE STATE OF TEXAS**



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On Time

Updated Delivery Day Tuesday September 6 2016

Product & Tracking Information

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Return Receipt

See tracking for related item: 9500340222416193144948

Available Actions

Text Updates

Email Updates

DATE & TIME

STATUS OF ITEM

LOCATION

September 6 2016 3:26
pmDelivered Left with
Individual

AUSTIN TX 78701

Your item was delivered to an individual at the address at 3:26 pm on September 6 2016 in AUSTIN TX 78701

September 6 2016 11:03
am

Arrived at Unit

AUSTIN TX 78744

September 6 2016 7:13 am

Out for Delivery

AUSTIN TX 78701

September 6 2016 7:03 am

Sorting Complete

AUSTIN TX 78701

September 5 2016 1:00 am

Departed USPS Facility

AUSTIN TX 78710

September 3 2016 8:08 am

Arrived at USPS Destination
Facility

AUSTIN TX 78710

September 2 2016 11:22
pmDeparted USPS Origin
FacilityNORTH
HOUSTON TX 77315September 2 2016 10:59
pmArrived at USPS Origin
FacilityNORTH
HOUSTON TX 77315

September 2 2016 5:13 pm

Departed Post Office

HOUSTON TX 77002

September 2 2016 7:52 am

Acceptance

HOUSTON TX 77002

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Tracking (or receipt) number

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AUSTIN TX 78701

Certified Mail Fee	\$3.30
Extra Services & Fees (check box, add fee as appropriate)	\$2.70
<input type="checkbox"/> Return Receipt (hardcopy)	\$0.00
<input type="checkbox"/> Return Receipt (electronic)	\$0.00
<input type="checkbox"/> Certified Mail Restricted Delivery	\$0.00
<input type="checkbox"/> Adult Signature Required	\$0.00
<input type="checkbox"/> Adult Signature Restricted Delivery	\$0.00
Postage	\$11.68
Total Postage and Fees	\$15.68

Sent To: North American Berolite Company
 Street and Apt. No. or PO Box No.
 933 Guadalupe Street
 City State Zip
 Austin TX 78701

SEP 2 2015
 HOUSTON, TX

PS Form 3800, April 2015 PSN 7530-02-000-9047 See Reverse for Instructions

CAUSE NO. 2016-55855

SHANNON ABEL,	§	IN THE DISTRICT COURT
Plaintiff,	§	
	§	
v.	§	
	§	234 th JUDICIAL DISTRICT
BCS INSURANCE COMPANY and	§	
NORTH AMERICAN BENEFITS	§	
COMPANY	§	HARRIS COUNTY, TEXAS
Defendants	§	

DEFENDANTS' ORIGINAL ANSWER TO PLAINTIFF'S ORIGINAL PETITION

TO THE HONORABLE JUDGE OF SAID COURT:

COME NOW, BCS Insurance Company and North American Benefits Company, Defendants in the above-styled and numbered cause of action and file this Original Answer to Plaintiff's Original Petition and would respectfully show the Court the following:

I. GENERAL DENIAL

Defendants deny each and every, all and singular, of Plaintiff's allegations and demands strict proof thereof by a preponderance of the credible evidence.

II. JURY DEMAND

Defendants respectfully demand a trial by jury in accordance with Rule 216 of the Texas Rules of Civil Procedure.

III. DEFENSES**First Defense**

1. The Policy referred to in Paragraph VI of Plaintiff's Petition requires that the "injury" arise "solely out of or in the course of the Insured's regular occupation or performing an alternative occupation at the request and direction of the Policyholder." The Policy referred to in Paragraph VI of Plaintiff's Petition names US Gulf Coast Auto Sales, Inc., as the "Policyholder." There is no

coverage under the Policy because the decedent was neither in the course of US Gulf Coast Auto Sales, Inc.'s regular occupation nor performing an alternative occupation at the request of US Gulf Coast Auto Sales, Inc. at the time of the subject accident.

Second Defense

2. Plaintiff has no cause of action for breach of contract as she is not a party to any contract with Defendants, nor is she a beneficiary to any contract with Defendants.

Third Defense

3. The denial of Plaintiff's claim is supported by a reasonable basis.

Fourth Defense

4. Defendants deny that all conditions precedent to Plaintiff bringing suit were performed, occurred, or were waived.

5. Defendants specifically reserve the right to assert any other special or affirmative defenses which might be applicable in this proceeding, as provided by the Texas Rules of Civil Procedure.

IV. PRAYER FOR RELIEF

WHEREFORE, PREMISES CONSIDERED, Defendants BCS Insurance Company and North American Benefits Company respectfully pray that Plaintiff take nothing by her suit, that Defendants recover their costs, and for such other and further relief, both at law and in equity, to which Defendants may be justly

Respectfully Submitted,

LEWIS BRISBOIS BISGAARD & SMITH LLP

/s/ Sarah R. Smith

SARAH R. SMITH

Texas Bar No. 24056346

sarah.smith@lewisbrisbois.com

24 Greenway Plaza, Suite 1400

Houston, Texas 77046

(713) 659-6767 Telephone

(713) 759-6830 Facsimile

*Attorneys for Defendant, BCS Insurance
Company and North American Benefits Company*

CERTIFICATE OF SERVICE

This is to certify that a true and correct copy of the above pleading has been forwarded pursuant to the Federal Rules of Civil Procedure on this 6th day of October, 2016.

Muhammad S. Aziz
ABRAHAM, WATKINS, NICHOLS,
SORRELS, AGOSTO & FRIEND
800 Commerce Street
Houston, Texas 77002

Via E-Service

/s/ Sarah R. Smith

SARAH R. SMITH